

CLAIMS

1. A method of handling alerts of an event, the event comprising delivery of data to a user device, comprising receiving an event notification,
5 acquiring information relating to the users likely current activity, acquiring filtering information, comparing the users likely current activity with the filtering information and outputting an alert to the user dependent upon the comparison of the users likely current activity with the filtering information.
- 10 2. A method according to claim 1, and further comprising, following the step of receiving an event notification, classifying the event notification as being of a predetermined type.
3. A method according to claim 2, wherein the predetermined type
15 is one of high, medium or low priority.
4. A method according to claim 1, 2 or 3, wherein the step of acquiring information relating to the users likely current activity comprises accessing information on the current state of one or more user devices.
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5. A method according to any preceding claim, wherein the step of acquiring filtering information comprises retrieving a file.
6. A method according to claim 5, wherein the file is a user profile.
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7. A method according to any preceding claim, wherein following the step of comparing the users likely current activity with the filtering information, if no alert is output, the method further comprises storing the alert.
- 30 8. A method according to claim 7, and further comprising outputting the stored alert if the users likely current activity has changed.

9. A system for handling alerts of an event, the event comprising delivery of data to a user device, comprising a receiver for receiving an event notification, a processor for acquiring information relating to the users likely current activity, for acquiring filtering information, and for comparing the users likely current activity with the filtering information and an output device for outputting an alert to the user dependent upon the comparison of the users likely current activity with the filtering information.

10. A system according to claim 9, wherein the processor is arranged, following the receiver receiving an event notification, to classify the event notification as being of a predetermined type.

11. A system according to claim 10, wherein the predetermined type is one of high, medium or low priority.

12. A system according to claim 9, 10 or 11, wherein the processor is arranged, when acquiring information relating to the users likely current activity, to access information on the current state of one or more user devices.

13. A system according to any one of claims 9 to 12, wherein the processor is arranged, when acquiring filtering information, to retrieve a file.

14. A system according to claim 13, wherein the file is a user profile.

15. A system according to any one of claims 9 to 14, and further comprising a storage device for storing the alert.